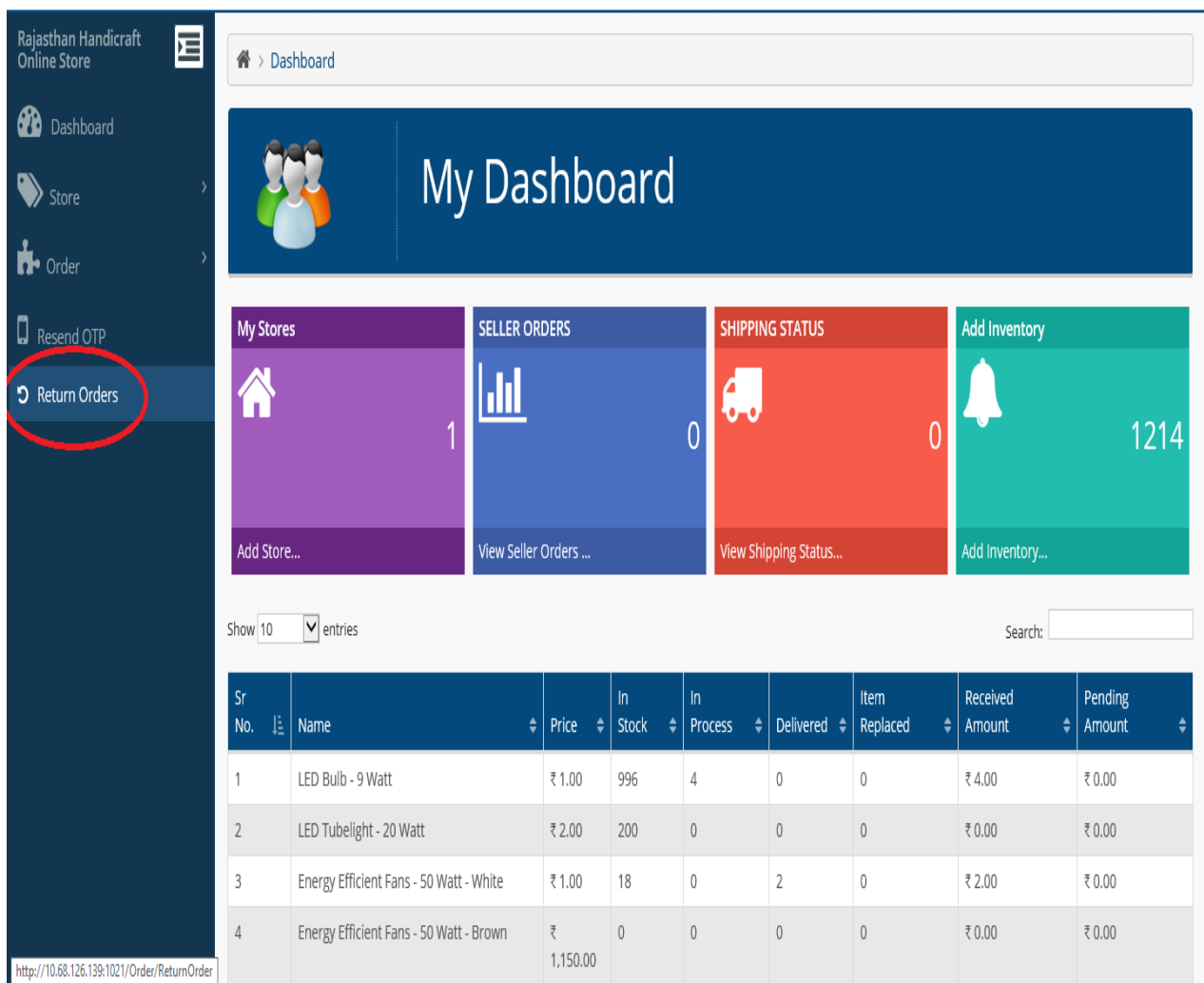


2. POST OFFICE/LOGISTICS PARTNER

2.1 Return Request पर कार्यवाही करने की प्रक्रिया

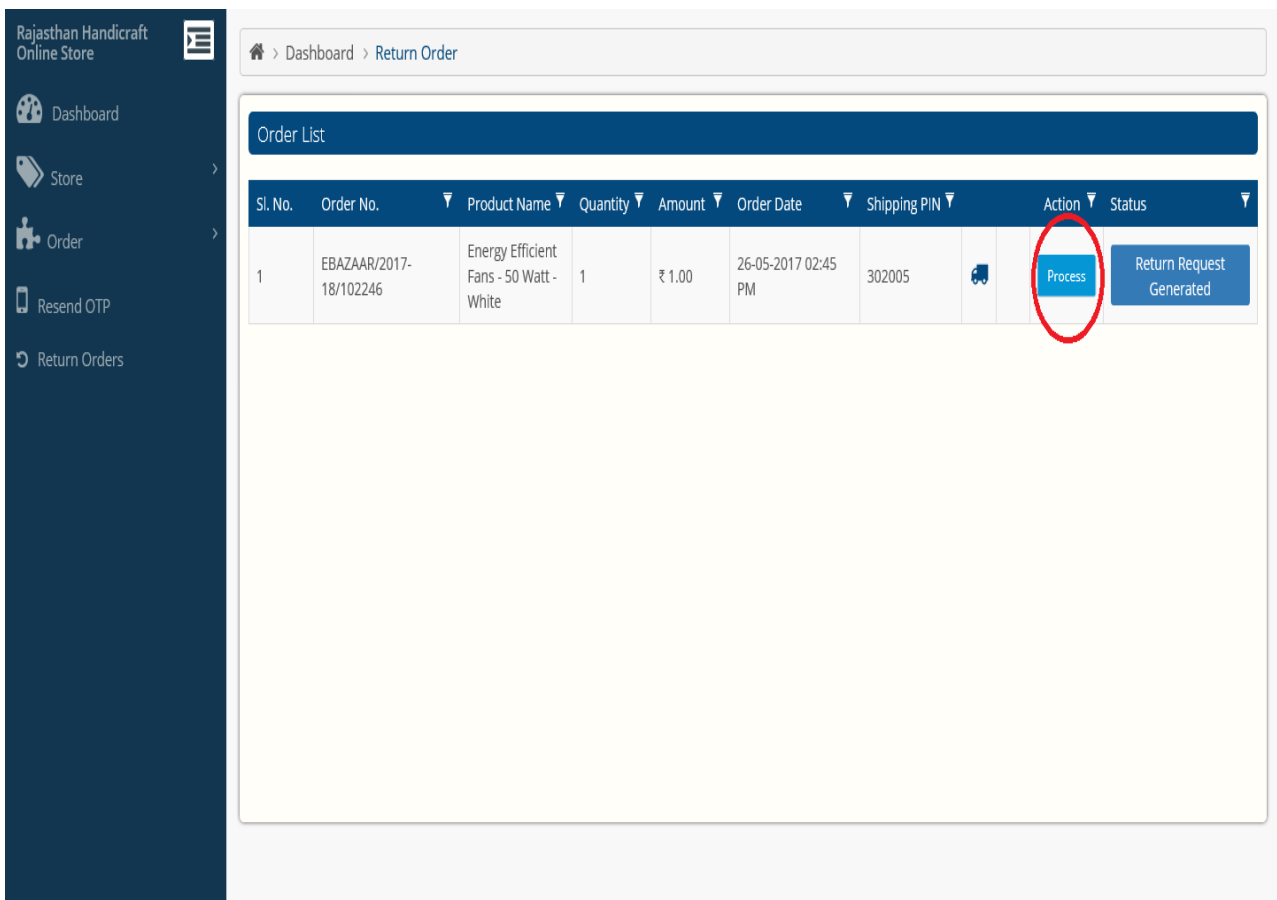
Step 1. Citizen End से किसी Order की RETURN REQUEST GENERATE होते ही वह आर्डर POST OFFICE/LOGISTICS PARTNER के E-Bazaar LOG-IN में “Return Orders” option में show करेगा



The screenshot displays the 'Rajasthan Handicraft Online Store' dashboard. The left sidebar contains navigation options: Dashboard, Store, Order, Resend OTP, and Return Orders (highlighted with a red circle). The main content area shows 'My Dashboard' with four summary cards: My Stores (1), SELLER ORDERS (0), SHIPPING STATUS (0), and Add Inventory (1214). Below these cards is a table of return orders with columns for Sr No., Name, Price, In Stock, In Process, Delivered, Item Replaced, Received Amount, and Pending Amount.

Sr No.	Name	Price	In Stock	In Process	Delivered	Item Replaced	Received Amount	Pending Amount
1	LED Bulb - 9 Watt	₹ 1.00	996	4	0	0	₹ 4.00	₹ 0.00
2	LED Tubelight - 20 Watt	₹ 2.00	200	0	0	0	₹ 0.00	₹ 0.00
3	Energy Efficient Fans - 50 Watt - White	₹ 1.00	18	0	2	0	₹ 2.00	₹ 0.00
4	Energy Efficient Fans - 50 Watt - Brown	₹ 1,150.00	0	0	0	0	₹ 0.00	₹ 0.00

“Return Order” बटन पर क्लिक करते ही एक विंडो ओपन होगी जिसमें “process” का बटन होगा



Rajasthan Handicraft Online Store

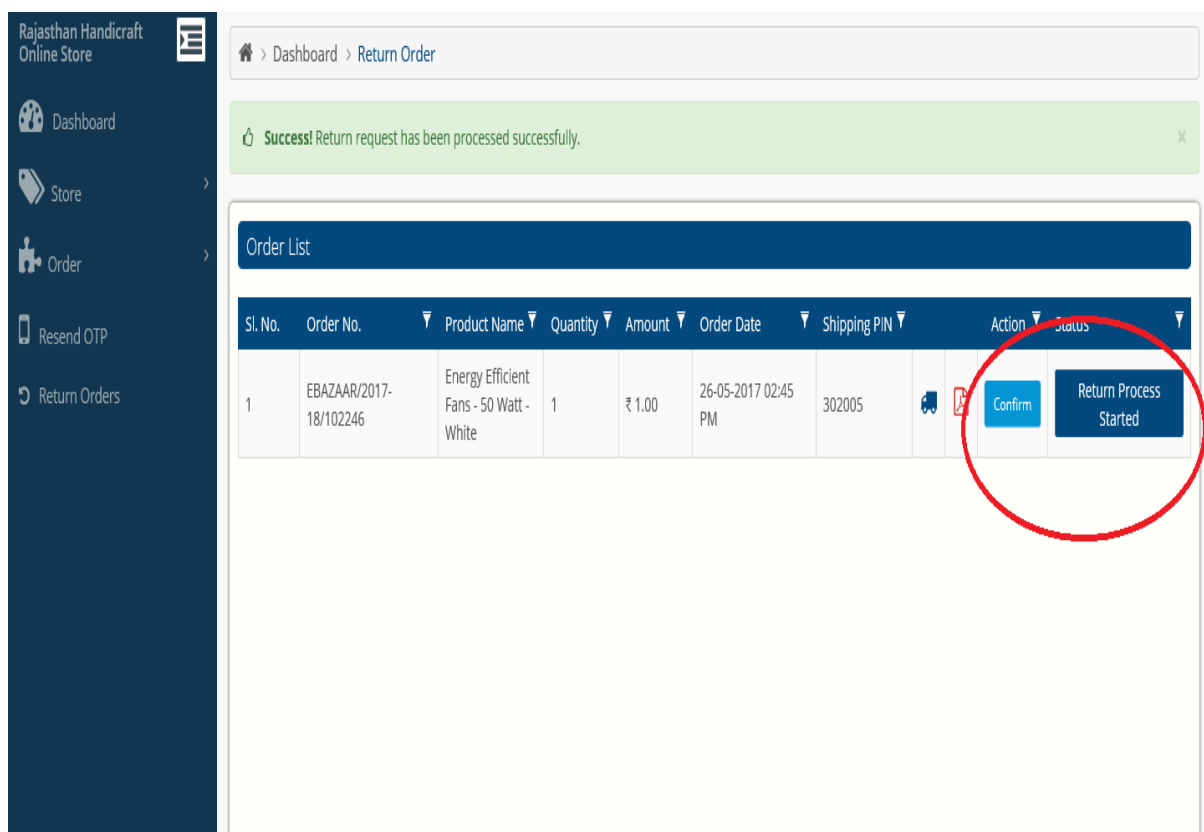
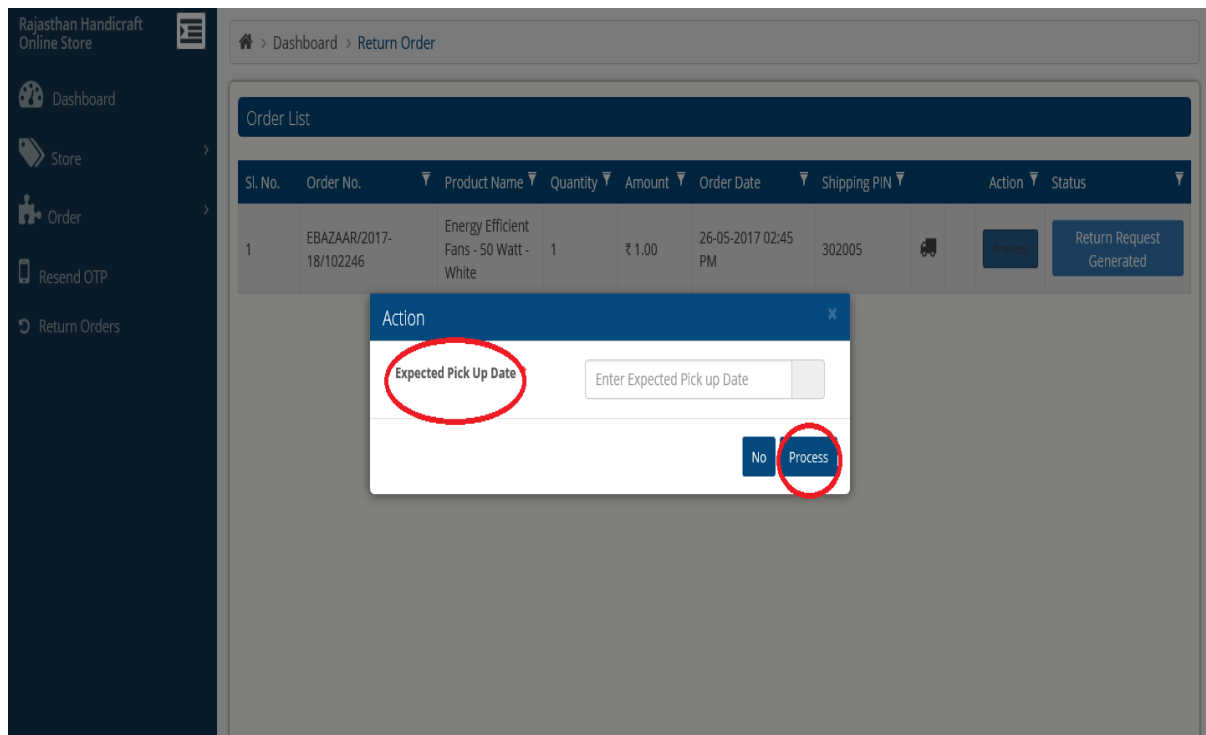
Dashboard > Return Order

Order List

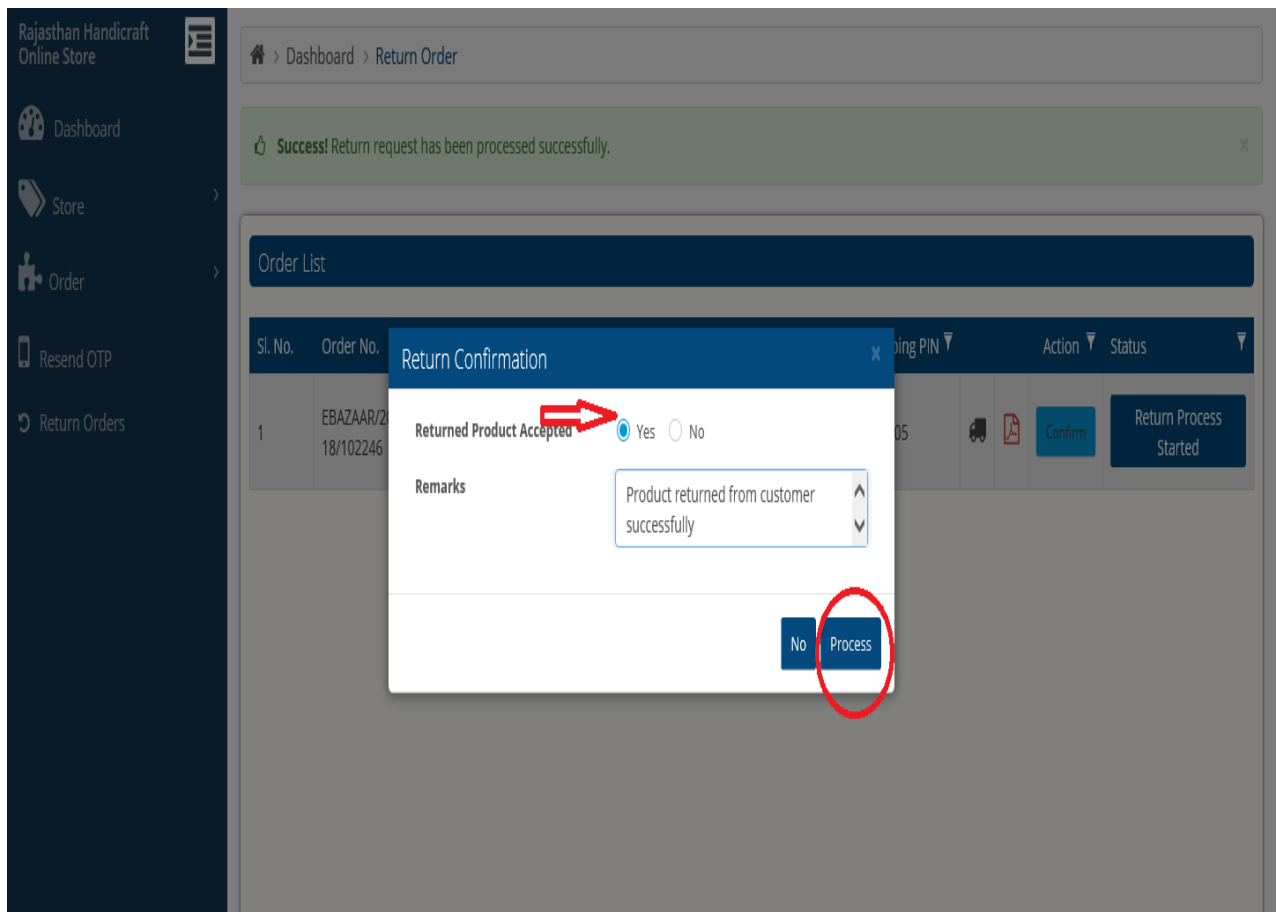
Sl. No.	Order No.	Product Name	Quantity	Amount	Order Date	Shipping PIN	Action	Status
1	EBAZAAR/2017-18/102246	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 02:45 PM	302005	Process	Return Request Generated

Step 2. Process बटन पर क्लिक करते ही एक विंडो ओपन होगी जिसमें “Expected Pick up Date” Option में Date डालकर “Process” बटन पर क्लिक करते हैं

NOTE: EXPECTED PICK UP DATE वह date होगी जब Logistic partner customer के पास से product को receive करेगा



Step 3. कस्टमर से आर्डर रिसीव करने के बाद POST OFFICE/LOGISTICS PARTNER को Product की Receiving Confirm करानी पड़ती है जिसके लिए उन्हें अपने Log In में “Confirm” बटन पे click करना है ऐसा करते ही “Return Confirmation” की window open होगी जिसमे “Return Product Accepted” के Options को select करने के बाद “Process” बटन को क्लिक करना है



The screenshot displays the 'Rajasthan Handicraft Online Store' dashboard. A notification at the top states: 'Success! Return request has been processed successfully.' Below this, an 'Order List' table is visible. A 'Return Confirmation' modal window is open over the table. The modal contains the following elements:

- Returned Product Accepted:** Radio buttons for 'Yes' (selected) and 'No'.
- Remarks:** A text area containing 'Product returned from customer successfully'.
- Buttons:** 'No' and 'Process' (circled in red).

The background table shows the following data:

Sl. No.	Order No.	Action	Status
1	EBAZAAR/218/102246	Confirm	Return Process Started

Step 4. “Process” बटन पर क्लिक करते ही **Success** window Open होगी जिसे **ok** करने के बाद POST OFFICE/LOGISTICS PARTNER Log in में आर्डर status “**Product Accepted** हो” जाएगा

The screenshot shows the 'Return Order' section of the dashboard. A table lists two orders. The first order (Sl. No. 1) has a status of 'Product Accepted'. A success notification window is overlaid on the table, stating: 'Return request has been confirmed successfully and a notification has been sent to buyer for the same.' Below the notification is an 'Ok' button. A red arrow points to the 'Ok' button.

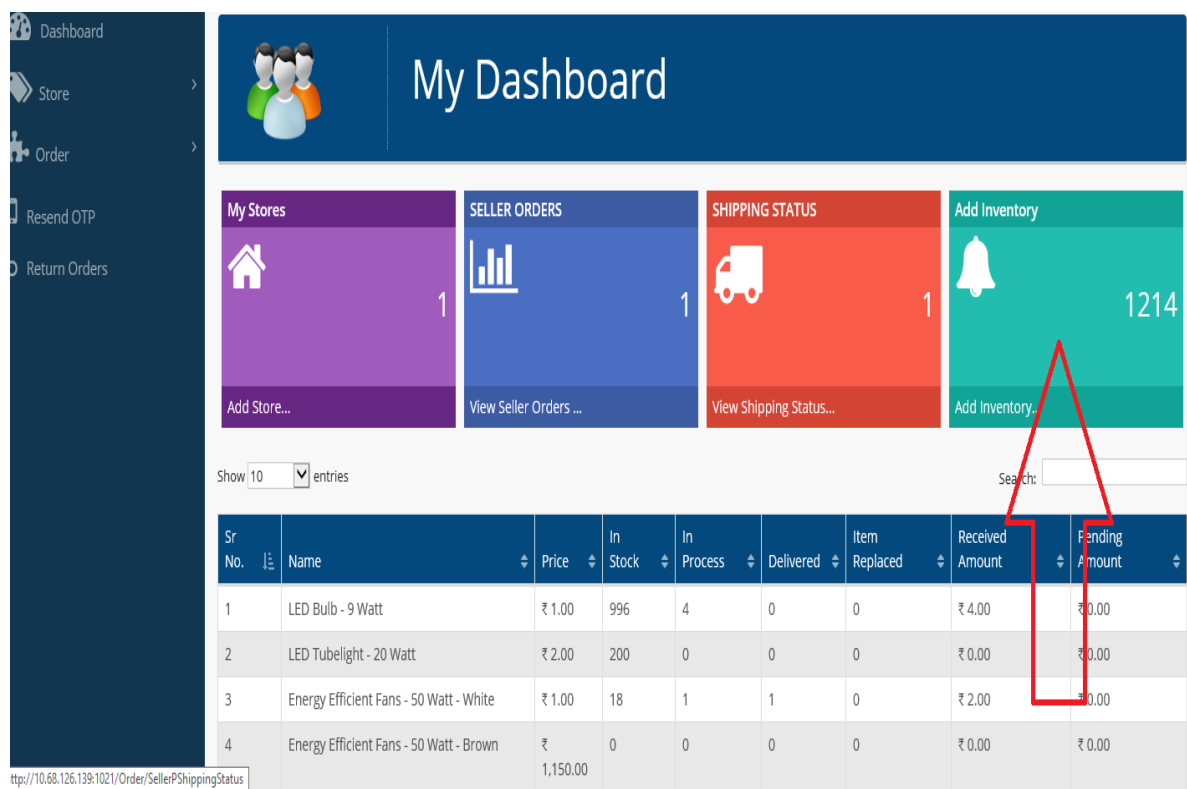
Sl. No.	Order No.	Product Name	Quantity	Amount	Order Date	Shipping PIN	Action	Status
1	EBAZAAR/2017-18/102247	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 03:32	302005		Product Accepted
2	EBAZAAR/2017-18/102246	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 02:45	302005		Product Not Accepted

The screenshot shows the 'Return Order' section of the dashboard. The table from the previous screenshot is visible, but the success notification is gone. The 'Product Accepted' status for the first order is circled in red.

Sl. No.	Order No.	Product Name	Quantity	Amount	Order Date	Shipping PIN	Action	Status
1	EBAZAAR/2017-18/102247	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 03:32 PM	302005		Product Accepted
2	EBAZAAR/2017-18/102246	Energy Efficient Fans - 50 Watt - White	1	₹ 1.00	26-05-2017 02:45 PM	302005		Product Not Accepted

2.2 Demand/Inventory Raise करने की प्रक्रिया

Step 1. Post Office/Logistic partners को Demand Raise करने के लिए Dashboard पर Store में “**Demand Inventory**” पर क्लिक करना है



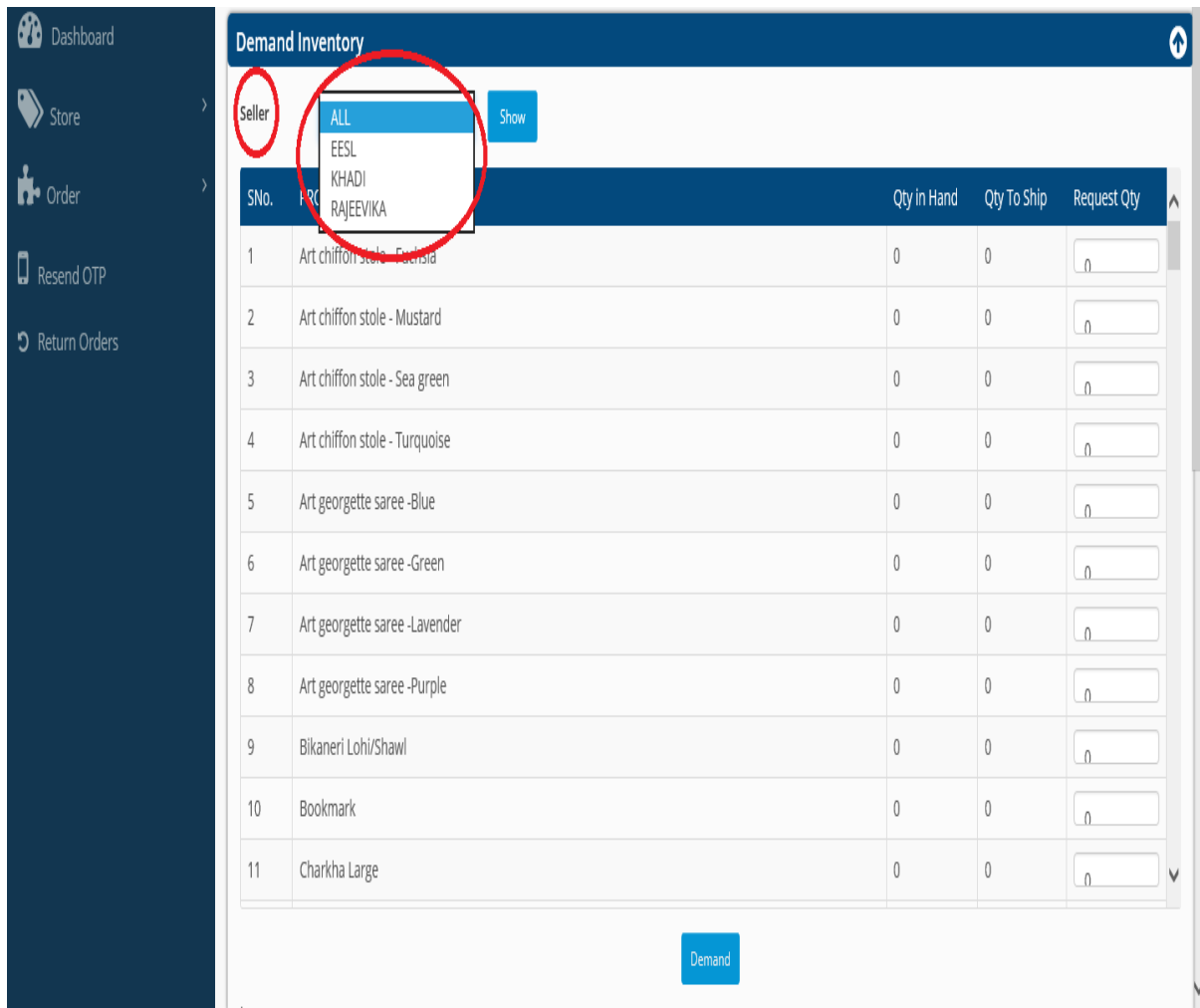
The screenshot displays a dashboard interface. On the left is a dark sidebar with navigation options: Dashboard, Store, Order, Resend OTP, and Return Orders. The main content area has a blue header with 'My Dashboard' and a user icon. Below the header are four widgets: 'My Stores' (purple, 1 store), 'SELLER ORDERS' (blue, 1 order), 'SHIPPING STATUS' (red, 1 status), and 'Add Inventory' (teal, 1214 items). A red arrow points to the 'Add Inventory' widget. Below the widgets is a search bar and a table of inventory items.

Show 10 entries

Sr No.	Name	Price	In Stock	In Process	Delivered	Item Replaced	Received Amount	Pending Amount
1	LED Bulb - 9 Watt	₹ 1.00	996	4	0	0	₹ 4.00	₹ 0.00
2	LED Tubelight - 20 Watt	₹ 2.00	200	0	0	0	₹ 0.00	₹ 0.00
3	Energy Efficient Fans - 50 Watt - White	₹ 1.00	18	1	1	0	₹ 2.00	₹ 0.00
4	Energy Efficient Fans - 50 Watt - Brown	₹ 1,150.00	0	0	0	0	₹ 0.00	₹ 0.00

http://10.68.126.139:1021/Order/SellerShippingStatus

Step 2. “Demand Inventory” पर क्लिक करने के बाद “Seller” Select करना है



The screenshot shows the 'Demand Inventory' page. On the left is a dark blue sidebar with navigation options: Dashboard, Store, Order, Resend OTP, and Return Orders. The main content area has a blue header with 'Demand Inventory' and an upward arrow icon. Below the header, there is a 'Seller' dropdown menu (circled in red) with a 'Show' button. The dropdown menu is open, showing options: ALL, EESL, KHADI, and RAJEEVIKA. Below the dropdown is a table with columns: SNo., PRD, Qty in Hand, Qty To Ship, and Request Qty. The table contains 11 rows of product data. At the bottom of the page, there is a blue 'Demand' button.

SNo.	PRD	Qty in Hand	Qty To Ship	Request Qty
1	Art chiffon stole - Ecru/sia	0	0	<input type="text" value="0"/>
2	Art chiffon stole - Mustard	0	0	<input type="text" value="0"/>
3	Art chiffon stole - Sea green	0	0	<input type="text" value="0"/>
4	Art chiffon stole - Turquoise	0	0	<input type="text" value="0"/>
5	Art georgette saree - Blue	0	0	<input type="text" value="0"/>
6	Art georgette saree - Green	0	0	<input type="text" value="0"/>
7	Art georgette saree - Lavender	0	0	<input type="text" value="0"/>
8	Art georgette saree - Purple	0	0	<input type="text" value="0"/>
9	Bikaneri Lohi/Shawl	0	0	<input type="text" value="0"/>
10	Bookmark	0	0	<input type="text" value="0"/>
11	Charhka Large	0	0	<input type="text" value="0"/>

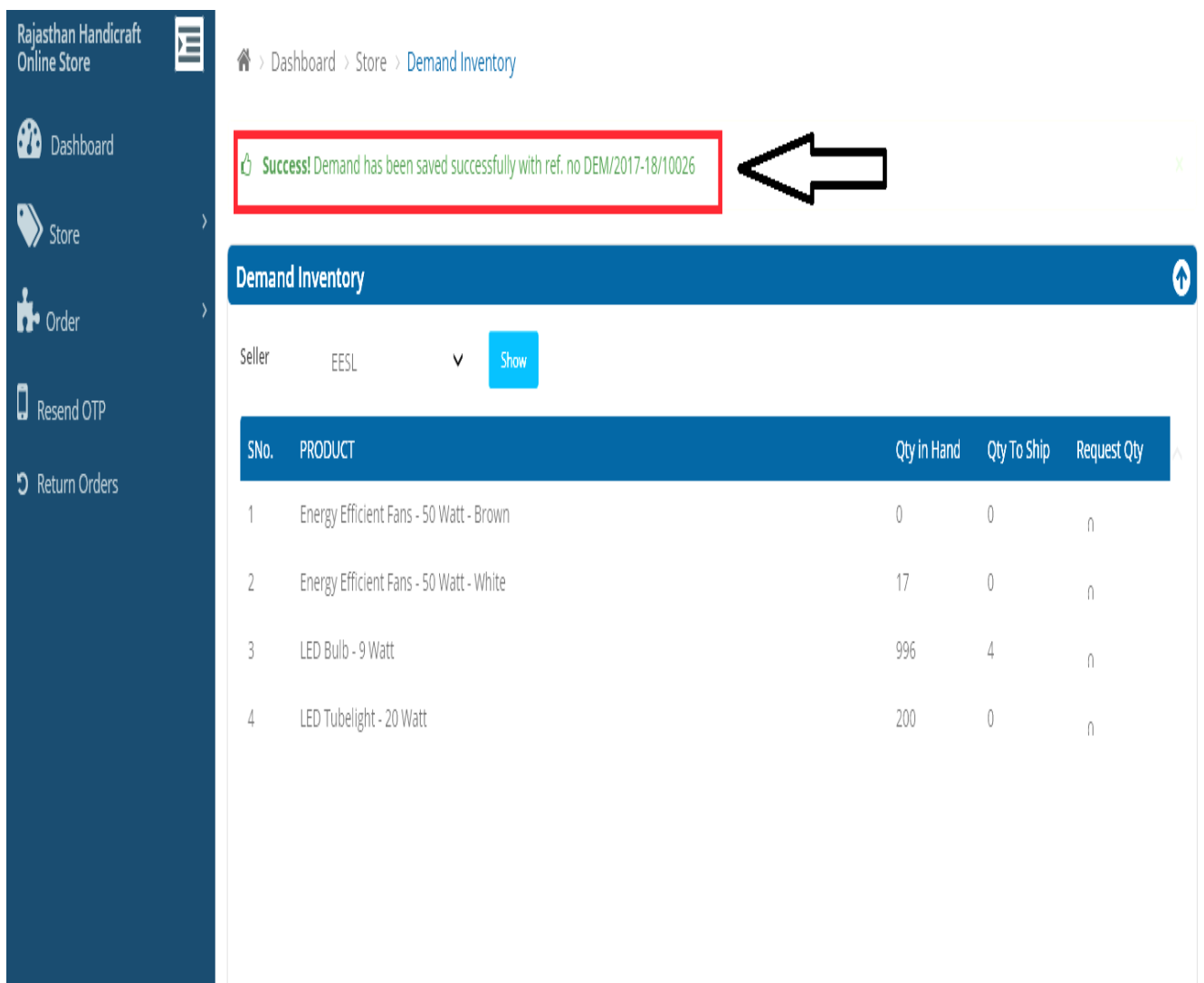
Step 3. Seller Select करने के बाद Product की Quantity Fill करके “Demand” बटन को क्लिक करना है

The screenshot displays the 'Demand Inventory' page. The breadcrumb navigation is 'Dashboard > Store > Demand Inventory'. The page title is 'Demand Inventory'. Below the title, there is a 'Seller' dropdown menu set to 'EESL' and a 'Show' button. A table lists the inventory items with columns for SNo., PRODUCT, Qty in Hand, Qty To Ship, and Request Qty. The 'Request Qty' column has input fields with the value 10. A red arrow points to the 'Seller' dropdown, and a red circle highlights the 'Demand' button at the bottom of the page.

SNo.	PRODUCT	Qty in Hand	Qty To Ship	Request Qty
1	Energy Efficient Fans - 50 Watt - Brown	0	0	10
2	Energy Efficient Fans - 50 Watt - White	17	0	10
3	LED Bulb - 9 Watt	996	4	10
4	LED Tubelight - 20 Watt	200	0	10

URL: <http://10.68.126.139:1021/Store/GetDemandProduct?StoreID=1075&SellerID=10001>

Step 4. “Demand” बटन को क्लिक करने के बाद “Demand Successfully Saved” का message show होगा और एक “Demand/Ref. No.” generate होगा



The screenshot displays the 'Demand Inventory' page of the Rajasthan Handicraft Online Store. A success message is shown at the top, indicating that the demand has been saved successfully with a reference number. Below the message, there is a table listing the demand inventory items.

Success! Demand has been saved successfully with ref. no DEM/2017-18/10026

SNo.	PRODUCT	Qty in Hand	Qty To Ship	Request Qty
1	Energy Efficient Fans - 50 Watt - Brown	0	0	0
2	Energy Efficient Fans - 50 Watt - White	17	0	0
3	LED Bulb - 9 Watt	996	4	0
4	LED Tubelight - 20 Watt	200	0	0

Step 5. Seller जब Demand Request पर Process कर देता है तो Demand Inventory List में Demand/Inventory Status “**IN Transit**” तथा Action में “**Receive**” show होने लग जाएगा और एक OTP Post Office/Logistic partners को Provide हो जाएगा

Rajasthan Handicraft
Online Store

- Dashboard
- Store
- Order
- Resend OTP
- Return Orders

145	Stole Ladies Violet Marino Wool	0	0	<input type="text"/>
146	Zip Pouch(With Sling)	0	0	<input type="text"/>

[Demand](#)

Demand Inventory List

Show entries Search:

Sr No.	Product Name	Demand No	Demand Date	Demand Qty.	Expect. Date	Process By	Process Date	Deliver Date	Deliver Qty.	Status	Action
1	Energy Efficient Fans - 50 Watt - Brown	DEM/2017-18/10026	26-05-2017 03:54 PM	10					0	In Process	
2	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10026	26-05-2017 03:54 PM	10					0	In Process	
3	LED Bulb - 9 Watt	DEM/2017-18/10026	26-05-2017 03:54 PM	10	26-05-2017	dineshj.doit	26-05-2017 04:05 PM		10	In Transit	Receive
4	LED Tubelight - 20 Watt	DEM/2017-18/10026	26-05-2017 03:54 PM	10					0	In Process	

Showing 1 to 4 of 4 entries
[Previous](#)
[1](#)
[Next](#)

Step 6. Post Office/Logistic partners को जब Demand/Inventory Deliver हो जाएगा तो उस Demand को close करने के लिए “Receive” बटन पर क्लिक करना है और “OTP” डालकर “confirm” बटन पर click करना है

The screenshot displays a web interface for managing demand inventory. A modal dialog titled "Enter OTP" is open, prompting the user to enter a one-time password. The input field contains the number "145245" and has a red arrow pointing to it. Below the input field are "Confirm" and "Cancel" buttons, with the "Confirm" button circled in red. In the background, a table titled "Demand Inventory List" is visible, showing various demand entries with columns for Sr No., Product Name, Demand No., Process Date, Deliver Date, Deliver Qty., Status, and Action. The "Action" column includes a "Receive" button for the entry with Sr No. 3.

Sr No.	Product Name	Demand No.	Process Date	Deliver Date	Deliver Qty.	Status	Action
1	Energy Efficient Fans - 50 Watt - Brown	DEM/2017-18/10026	03:54 PM		0	In Process	
2	Energy Efficient Fans - 50 Watt - White	DEM/2017-18/10026	03:54 PM		0	In Process	
3	LED Bulb - 9 Watt	DEM/2017-18/10026	03:54 PM	26-05-2017 04:05 PM	10	In Transit	Receive
4	LED Tubelight - 20 Watt	DEM/2017-18/10026	03:54 PM		0	In Process	